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This BYO program aligns technology with curriculum goals, and enhances collaboration, creativity, and digital citizenship beyond industry standards.



### Introducing better BYO

Welcome to Next Technologies Bring Your Own Device (BYO) program. We're here to put the right technology into your kids hands, when they need it.

#### BYO without the guesswork

Your school's BYO program fosters a personalised and dynamic learning environment. Teachers can tailor content to individual needs, and students enjoy the flexibility and responsibility of using their own devices. The program aligns technology with curriculum goals, and enhances collaboration, creativity, and digital citizenship.

Choosing the right laptop for your child is vital to their success. Luckily, your school has worked with our team to select devices that are ideally suited to the teaching and learning environment at your school. Our selected devices are designed with students in mind, featuring digital inking, robust construction, and software tailored for educational use. These devices enhance learning by providing interactive and engaging tools that help your child excel.

#### **How Next Technologies helps**

Next Technologies offer a fully customized experience, from branding to packaging, tailored to meet the unique needs of each school. We help schools select the right devices for their students, ensuring the best fit for educational success.

We understand the many pressures parents face, which is why our clear step-by-step instructions make the buying process effortless. Our user-friendly portal allows you to easily check order and shipping status at any time. We also make managing payments simple, convenient and flexible to meet your needs.

More than a shop, our dedicated portal provides schoolspecific information and advice, so that you can access the resources you need at your fingertips.

### Our BYO difference

Specialised products approved by your school with your child's needs in mind.

#### **Benefits**



#### Competitive pricing

Commercial pricing for the education sector means you pay less



#### **Quality accessories**

Choose from a wide selection of pre-approved quality accessories



#### You're covered

Warranty options to protect you against manufacturing faults



#### Piece of mind

Accidental Damage Protection insurance for bumps and knocks



#### Easy ordering

Shop when it suits you with easy online ordering 24/7



#### Flexible payments

Choose from lay-by, periodic payments, interest-free finance, BPAY, credit card



#### Fast delivery

Devices shipped to your home, or ready for pick-up from school



#### **Expert support**

We're here to help.
Contact us 9am–5pm
Monday to Friday



### Ordering made easy

Here's how to make the most of your shopping experience.

https://corindashs.byod.shop/home 2025 Dell BYOD Portal Corinda State High School 2025 Dell BYOD Portal Welcome to the Dell BYOD purchasing portal for Corinda State High School, where you have the opportunity to purchase an approved or recommended device for your child to use at school. To get started, you can click the button below, or bro About the portal Next Browse & Buy elcome to the 2025 Dell BYOD Portal catalogue, where you'll find a curated selection proved devices and optional accessories designed to support your child's education meye, Each device in our catalogue has been carefully chosen to meet the school's quirements, ensuring compatibility, performance, and durability. Ę Get help View My Order Make a payment Click here Click here Click here below, and one of our education specialists will get back to you as soon as possil \* How can we help you today?

Visit your school's portal

Go to the URL.

## 2 Browse and buy

Browse through the selection of approved and recommended devices that are compatible with your school's technology requirements.

## Choose the right device

Review specifications, features, and pricing to find the right device for your child (in some cases only one device may have been selected by your school).

# Add a warranty or insurance and accessories

When you add a product to the cart you will be shown the available options for warranty, insurance and accessories

## 5 Place your order

When you're happy with the products in your cart, proceed to the checkout to complete your purchase securely.

### Checkout securely

These screenshots are based on a sample BYOD portal and the products may be different to those offered.

## Assign your devices ←

Devices and their bundled products are assigned by student name.

## Add your contact details

In addition to your contact details you can optionally add a secondary contact. You must do this if you want to split or share payments.

## If your order includes insurance

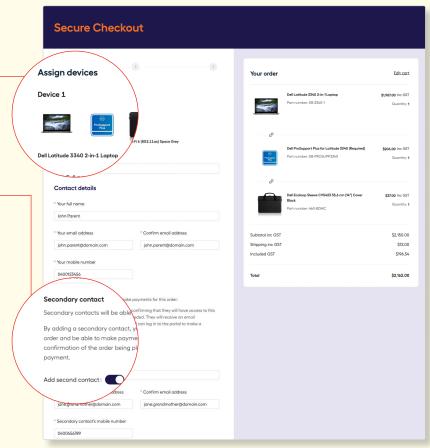
Due to recent legislation in Australia, you cannot purchase laptop insurance at the same time as you purchase the device. This means we will remove the insurance product from your order, and create a second order for just the insurance product. You will be able to proceed with this second order after waiting five days.

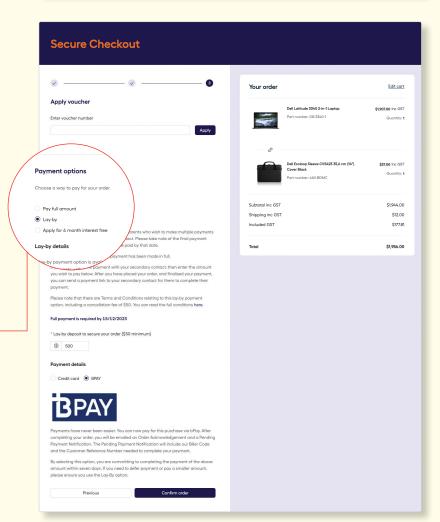
## Add shipping information

Shipment dates are generally co-ordinated with your school, and scheduled to meet important school dates. Details and key dates are available on the About page of your school's portal.

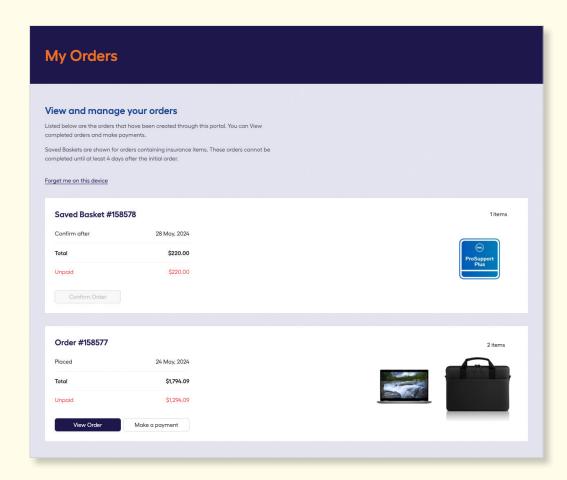
## 5 Choose how you'd like to pay .——

Pay the full amount or choose from Lay-by Interest free. For split or shared payments choose Lay-by and after completing the checkout you can send a link to your secondary contact, who can make independent payments.





### After you order



#### Receiving your device

Fast and reliable delivery to your home or school



#### Shipping to your school

Your school portal may have been setup to take advantage of bulk pricing. In this instance parents place orders via the portal, aggregated for bulk ordering and shipment directly to the school.

The schedule for shipment is based on the schools' preference for distributing the devices to students. Please refer to the Key Dates section on the About page of your school's portal, or contact your school.



#### Shipping to your home

Your school portal may have been setup to ship orders directly to your home via an insured courier. You can easily track your shipments from the Orders page after logging in to view your orders.

Supply times can vary for education notebooks, and there can be delays between 3-6 weeks from the order date. You can contact us if you want to know when you will receive your notebook.

## Log in to view your Orders

Choose Orders from the navigation menu and provide your email address or mobile number to easily manage your orders using a secure PIN.

## **2** View and mange your orders

View the full details of completed orders. Insurance items are held in saved baskets until five days after an associated order is placed. You will receive a reminder by email to log in and confirm these orders.

## Log in to manage your payments

Choose Payments from the navigation menu and provide your email address or mobile number to easily manage your payments using a secure PIN.

## 4 View and make payments

See a confirmation of your full payment history and easily make payments against any outstanding amounts.

### Got a problem? Help is at hand.

Even the best equipment can have problems or faults.

#### These things happen

Sometimes things don't go to plan and it can be hard to know where to start. Your school's IT Help Desk is the best place to find answers to technical questions and advice on repair procedures.

#### We've got you covered

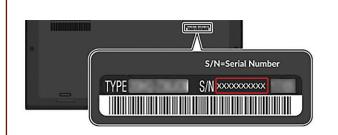
The education-specific devices available for purchase on your school's portal have been selected with the best support and care options available. All devices are bundled with a manufacturers warranty so faulty hardware will be repaired by a service engineer. Repairs are generally completed within a few days so your child can return to learning as quickly as possible.

#### Piece of mind when you need it

Accidental damage is common in school environments and even the best-made devices sometimes can't withstand the bumps and knocks that are an everyday part of school life. If you purchased an Accidental Damage Protection policy with your child's device you can contact the manufacturer to request a repair. Your school may already have an arrangement to help parents and students with these types of claims so please check with them first.

#### 1. Visit your school's IT Help Desk

Your school has expert technical staff who can assist with most software related problems. If there is a hardware fault, or accidental damage has occurred, they may instruct you to contact the manufacturer to organise a repair.



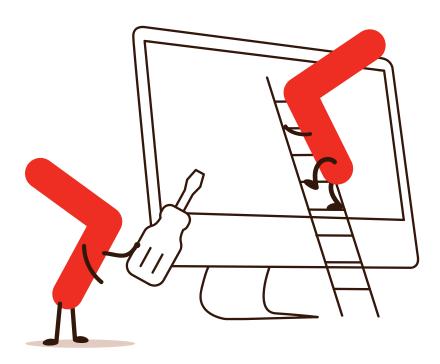
#### Note the device's service tag or serial number

Before you contact the manufacturer, first note the serial number of your child's device. This is located on the bottom of the device and will be required by the technician. It can also be a good idea to have the original order confirmation email showing your date of purchase.



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Visit the About page of your school's portal to learn more about your rights in relation to warranty and insurance.



#### 2. Contact your device manufacturer

#### Getting help with your Dell laptop

#### Having trouble with your child's device?

Getting help with your child's Dell laptop is easy.

Your laptop was bundled with Dell's Pro Support Warranty option. The Dell team can provide direct technical advice and help to get your laptop up and running as soon as possible. If your laptop needs repair, Dell will send a technician onsite with parts to repair the problem. Your job will be prioritised, and most repairs will be made within 2-3 days.

If you purchased the optional Pro Support Plus option, then these repairs also cover accidental damage.

- To connect with the Dell support team and start getting help, please follow the procedure below:
- Take note of your device's Service Tag. This is generally on the back of the notebook. You will need to give this to the technician.
- If you are contacting Dell to have accidental damage repaired, you will need to take photos of the damage, and provide them with information about how the damage occured.
- Get in touch directly with the Pro Support team by calling 1300 662 087 or via Dell's dedicated K-12 ProSupport inbox <u>anz\_clientpro\_k12@Dell.com</u>

It can also be a good idea to have the original order confirmation email showing your date of purchase.

The team at Dell will guide you through troubleshooting steps and advise the best course of action to get your child's laptop up and running as soon as possible.

For any further queries or assistance, please contact us.



### Some common questions

#### What to buy

#### What's the right choice for my child?

Choosing the right laptop for your child can be an important and daunting decision. To make it easier, we've helped your school select the right devices for the unique teaching and learning environment at your school.

#### Do I need to purchase any additional software?

Your school decides on any additionally required software and may supply it directly. For more information, contact your school's IT Help Desk.

#### Do I need to buy a warranty or insurance?

When buying a laptop from your school's BYO portal, you have the option to purchase an additional Accidental Damage Protection plan. This additional layer of service provided by the manufacturer acts as an insurance policy against the type of damage that can easily occur at a school. Although purchasing Accidental Damage Protection is optional, you should verify with your school whether your choice affects their BYO policy. Some schools will only assist with repairs and provide loan devices to students who have opted for this insurance.

#### Are accessories available?

Your school's portal offers a variety of accessories chosen to complement and protect your child's device.

#### Can I choose the colour of my child's device?

Some devices may be offered in different colours. Complete details, including colour options, are available on the Browse & Buy page of your school's portal.

### If I have more than one child, will I need to place separate orders for each child?

No. Your school's portal makes it easy to order multiple devices, for multiple students, at the same time. Simply choose the devices you need and add them to the Cart. At the Checkout you will be prompted to assign each device to each student's name.

#### How to pay

#### What payment options are available?

We offer flexible payment options, including:

- Credit Card via a secured payment gateway.
- BPAY® for easy transfers straight from your bank account.
- Lay-by (via BPAY® or Credit Card) to make it easier to manage payments.
- 6-month interest-free finance provided by Humm90.
- Hardship Vouchers for struggling parents. Contact your school to determine your eligibility.

#### How do I know my credit card details are secure?

Rest assured, Next Technologies does not store any credit card details. All payment information is collected and stored through our secured third-party payment processor.

#### How do I confirm payments?

Payments made by Credit Card are confirmed automatically once checkout is completed. However, if you choose to pay via Finance Agreement or BPAY, the payment must be confirmed by our finance team, which can take up to five working days. You can view your payment history on the Payments page of your school's portal.

#### Can I share or split payment?

Yes, your school's portal offers parents an easy way to split or share payments.

Step 1: Add a secondary contact at the Checkout. This gives them access to your order so they can make payments.

Step 2: Choose Lay-by as your payment option and enter the amount you wish to pay. After completing checkout, you can send a payment link to your secondary contact. They will receive an email confirmation of the order and can log in to the portal to make a separate payment.

#### Do you offer Interest-Free Finance

Yes. Why not take advantage of Buy Now Pay Later Interest Free Finance by Humm9. Apply online in just a few minutes, and once approved, you'll be able to complete your order. For more information, visit the About page on your school's portal.

#### What if I'm having financial difficulties?

You may want to consider contacting Good Shepherd about No Interest Loans (NILs), a safe and affordable way to pay for essentials with loans of up to \$2,000. Good Shepherd administers NILs in partnership with not-for-profit community organisations across Australia. For more details visit the About page of your school's portal.

#### My order

#### How can I view my order or track delivery?

Stay on top of your order status in your school's portal. Go to the Orders menu, and enter your email address or phone number to authenticate. You will be able to see your orders and confirm payment and shipment history. Please note, if your school has chosen for devices to ship to the school, rather than to your home, you can check the expected date of arrival at the Key Dates section on the About page.

#### Can I change my order?

You can't make changes to an order after it has been placed, but we can still help. Get in touch using the Contact form on your school portal's home page or call us on 1300 738 237.

#### Can I cancel my order?

It may be possible to cancel your order depending on what stage it has reached in the process. If you need to cancel your order please get in touch using the Contact form on your school portal's home page or call us on 1300 738 237.

### Delivery or pick up

#### When will I receive my order?

#### If your order is being delivered to your school:

Shipment dates are co-ordinated with your school to meet important school dates. See the About page of your school's BYO portal for order cut-off dates and when your device can be picked up from your school. Note, if you order your devices after the order cut-off date, delivery can take between 2-8 weeks and late orders may not be delivered before Christmas, or the start of school term.

#### If your order is being delivered to your home:

You can easily track delivery on your school's portal. Click the 'View my Order' link on the portal home page for shipment, tracking and delivery information.

#### Support

#### How do I get help with ordering?

Please get in touch using the Contact form on your school portal's home page or call us on 1300 738 237.

#### What if my child's device is having technical problems?

Take the device to your school's IT help Desk where staff can assess the device and provide further advice.

#### What if my child's device is faulty?

The education-specific devices available for purchase on your school's portal have been selected with the best support and care options available. All devices are bundled with a manufacturers warranty, meaning that for faulty hardware a service engineer will repair the notebook. This repair is generally done within a few days of requesting it so your child can return to learning as quickly as possible.

#### What if my child's device is accidentally damaged?

Accidental damage is common in school environments and even the best-made devices can't always withstand the bumps and knocks that are an everyday part of school life. If you purchased an Accidental Damage Protection policy with your child's device you can contact the manufacturer to request a repair. Your school may already have an arrangement to help parents and students with these types of claims so please check with them first.



### We're here to help.

Get in touch using the Contact form on your school portal's home page or call us on 1300 738 237.

**Next Technologies** nexttechnologies.com.au

